

Trillium Community Health Plan
Board of Directors
December 12, 2016
Minutes

UO Riverfront Research Park
1800 Millrace Drive
Eugene, Oregon 97403

Present: Dr. Mark Meyers, *President*; Ms. Karen Gaffney, *Vice President*; Mr. Chris Ellertson, *Secretary*; Ms. Wendy Apland, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Dr. Patrick Luedtke, Mr. David Mikula, Craig Opperman, Mr. Matthew Sinnott, Mr. Rick Yecny

Staff: Ms. Sharmila Chandran, VP Compliance; Mr. Jim Connolly, VP Network Dev. & Contracting; Dr. Bruce Abel, Program Manager BH; Ms. Debi Farr, Mgr. Govt. Relations; Ms. Brandie Whitmire, Director of Finance; Ms. Nanette Woods, Dir. HR; Ms. Lucy Zammarelli, Program Supervisor BH, Ms. Shannon Conley, Medicare Dir.; Ms. Denise Perez, Executive Assistant

Absent: Mr. Rob Baughman, VP Operations; Dr. David Duffey, Dr. Thomas Wuest, Dr. Tod Hayes, Dr. Gustavo Balderas, Dr. Gary Brandt, Mr. Chad Campbell, Mr. Rand O'Leary

Guest: Ms. Jennifer Webster, Health Analyst, LCPH

1. Call to Order

Dr. Meyers called the meeting to order at 7:05 a.m.

2. Board Member Resignations

Dr. Tod Hayes's resigned previously and Dr. Meyers presented a certificate of appreciation as well as a gift that will be sent to him since he was unable to attend. The board will be looking to replace this vacant position. Ms. Wendy Apland also submitted her resignation and Dr. Meyers presented her with a certificate of appreciation and a gift and thanked her for her years of service on the Board, the Finance Committee, as well as on the Executive Committee. The board will also be looking to fill her vacancy as well.

3. Double Up Food Bucks – CAC- Added action item from CAC update

Dr. Meyers explained that going forward in an effort to streamline the process of the Consent agenda, we will have the CAC, RAC, and CAP updates submitted as an attachment with the agenda unless there is a specific item of business that would require a little more discussion or action from the Board.

The CAC recently heard a request to give funding to Double Up Food Bucks, the program which matches up to \$10 per day in SNAP benefits to purchase fruits and vegetables at local farmers' market. A discussion ensued regarding the CAC voting to use 90% of the remaining set aside in the 2016 budget (estimated to be around \$135,000) to support sustaining and expanding DUFB for 2017 and beyond. A motion was made to have the Board support the CAC's recommendation to use

90% of the remaining funds set aside in the 2016 budget to support sustaining and expanding DUFB for 2017 and beyond.

The motion was moved and seconded to approve the recommendations of the CAC and passed unanimously.

4. Consent Agenda

Dr. Meyers presented the consent agenda, comprising the minutes of the November 7, 2016 Trillium Executive Committee and the November 14, 2016 Trillium Board of Directors meetings, as well as the CAC Monthly update.

It was moved and seconded to approve the consent agenda as presented by Dr. Meyers. The motion passed unanimously.

5. Annual FWA & Compliance Training & BECP

Ms. Chandran reviewed the Fraud, Waste, and Abuse training information with the Board as well as the Business Ethics and Conduct Policy. A discussion ensued regarding Trillium's Compliance Program, which is modeled after the Office of the Inspector General (OIG), recommended 7 elements.

- Designating a compliance officer and compliance committee
- Implementing written policies and a code of conduct
- Providing compliance training and education
- Ensuring effective lines of communication for reporting concerns
- Enforcing standards, including through disciplinary guidelines
- Monitoring and auditing
- Promptly responding to detected offenses with corrective action

Compliance Program Roles were defined:

- VP of Compliance-Leads Compliance Department /Program
- VP of Compliance is responsible for reporting to senior management and the Board of Directors periodically on the "state of compliance" including all 7 elements of a compliance program
- Board of Directors role is oversight of compliance program and asking the right questions

Ms. Chandran provided the Board with her direct phone number and Email address, as well as the corporate Chief Compliance Officer's contact Information and the 24/7 Compliance Hotline.

Ms. Chandran requested two deliverables from the Board of Directors.

- The attestation signed after completion of the compliance training
- The Business Ethics and Code of Conduct acknowledgement

These items are to be turned into Ms. Perez prior to December 31, 2016.

6. 2017 Prevention Plan- Action Item

- Ms. Gaffney and Ms. Webster presented the 2017 Prevention plan including the summary of programs and the budget. A discussion ensued regarding various programs included.

A motion was moved and seconded to approve the 2017 Prevention plan as presented. The motion passed unanimously.

7. New Member Incentive Program Sunset – **Action Item**

Mr. Ellertson spoke regarding the Executive Committee's decision to Sunset the New Member Incentive Program which had previously began as a way to incentivize access to care by paying \$25 per member per visit during the first 6 months of inception and \$15 per member per visit the last 6 months.

Consensus is the program addressed the access to care issue allowing metrics to be met and it is now time to end the program. The Executive Committee asked for the Board's acknowledgement and approval to Sunset the program.

A motion was moved and seconded to acknowledge and approve the Executive Committee's decision to end the New member Incentive Program at the end of 2016. The motion passed unanimously.

8. Government Affairs Update

- Waiver 2.0 Update

Ms. Conley provided an update regarding the waiver. The change in administration has brought some nervousness about the waiver waiting to be approved next year. OHA has gone back to CMS and asked that the waiver be approved as it currently stands by CMS before the next administration takes over. There is a possibility that the waiver will not have the same dollar amount attached to it as the existing waiver.

- Greenlick bill HB4100-2016 session was reviewed.

This bill had an interim work group and the Oregon Health Policy Board had many listening sessions. The Oregon Health Policy Board crafted some recommendations

- OHPB Recommendations were reviewed

- Pac West Legislative Report

- OHA Budget- Ms. Farr shared key elements of the OHA budget and the Governor's desire to share costs across the health system

- Governor proposes to make hospital assessments a true tax and would do away with the performance program

- Reinstating the insurance and managed care tax which expired in 2013

- Not funding 18 months of inflationary costs for CCOs

- Fee for service and OHA funding

- Possible increase of cigarette tax

- Working with business community regarding raising more revenue

- Investing \$196 million for hepatitis C

- Wants to give \$55 million to a program called Cover All Kids for kids who don't meet federal citizenship and immigration status requirements but would allow

all of those children to have access to the Oregon Health Plan. (We would not receive the Federal match dollars for those children).

9. Provider Panel Update

Mr. Connolly reviewed the following issues in three categories

- Availability of specialty in the area
- Contract related issues
- Provider abrasion as a result of system transitions

A discussion ensued regarding access to care and specialty care

Pain management, GI and Neurospine specialties continue to be challenging as well.

10. Trillium Redeterminations

Ms. Conley reviewed the factors impacting Trillium's Enrollment as well as the outreach currently being done by Trillium during and following the redetermination process.

- Current termination files do not include a reason for determination
- OHA attempting to provide lists of members
- Trillium to begin sending letters to those entering into redetermination process to encourage re-enrollment
- Trillium will also follow up on those terming due to non-response when files are made available by OHA

11. Living Well Presentation

Ms. Jody Kline provided a quick update with three brochures provided as well as a referral form.

- Original
- Pain
- Diabetes

12. New Compensation Committee Members-


Dr. Meyers informed the Board of the two newly elected

- Dr. Jason Tavakolian with Slocum
- Dr. Craig Seidman with Northwest Surgical Specialist

The meeting was adjourned at 9:03 a.m.

Respectfully Submitted,

Denise Perez
Executive Assistant


Chris Ellertson, Secretary