

Trillium Community Health Plan
Board of Directors
October 10, 2016
Minutes

UO Riverfront Research Park
1800 Millrace Drive
Eugene, Oregon 97403

Present: Dr. Mark Meyers, *President*; Dr. Bruce Abel, Ms. Wendy Apland, Dr. Gustavo Balderas, Dr. Gary Brandt, Mr. Chad Campbell, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Mr. Chris Ellertson, Dr. Rick Finkelstein, Dr. Patrick Luedtke, Mr. David Mikula, Mr. Rand O’Leary, Mr. Craig Opperman, Mr. Matthew Sinnott, Dr. Thomas Wuest, Mr. Rick Yecny

Staff: Ms. Sharmila Chandran, VP Compliance; Mr. Jim Connolly, VP Network Dev. & Contracting; Ms. Debi Farr, Mgr. Govt. Relations; Ms. Brandie Whitmire, Finance Manager; Ms. Amy Williams, Interim COO; Ms. Nanette Woods, Dir. HR; Ms. Lucy Zammarelli, Pgm. Supervisor BH

Absent: Ms. Karen Gaffney, *Vice President*; Mr. Rob Baughman, VP Operations; Ms. Shannon Conley, Medicare Dir.; Dr. David Duffey, Dr. Tod Hayes

Guest: Ms. Jennifer Webster, Health Analyst, LCPH

1. Call to Order

Dr. Meyers called the meeting to order at 7:00 a.m.

2. Consent Agenda

Dr. Meyers presented the consent agenda, comprising the minutes of the August 1, 2016 Trillium Executive Committee and the September 12, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Meyers. The motion passed unanimously.

3. President’s Report

• Governance & Engagement

Dr. Meyers reported that in an effort to streamline Trillium’s committee reporting process, the structure, charters, scope, assignments and tasks, and membership of Trillium’s committees are under review. Discussion followed, including communicating with committee chairs to forward ideas to committees, and having committees actively work between meetings.

Mr. Ellertson may ask for the assistance of Ms. Kay Metzger in this regard.

4. Administrative Report

• Medicaid Systems Conversion Update

Mr. Connolly recapped changes resulting from the claims system conversion on 6/1/16: while claims pay or deny faster than before, some unforeseen claims payment issues resulted in Trillium implementing a weekly communications effort to providers impacted by claims issues. Although most issues have been satisfactorily resolved, a few providers discontinued, or

threatened to discontinue, seeing Trillium patients until their claims issues were resolved.

Member eligibility and assignment issues, which have affected pmpm payments, are being addressed by Trillium's Provider/Member Services Team.

- Legislative Update

Trillium staff met recently with Lane County legislators regarding Trillium's claims system conversion and the recent articles in *The Register-Guard*.

Trillium received positive feedback at the September 26 public meeting on CCO 2.0 sponsored by the Oregon Health Policy Board (OHPB). A summary of all six OHPB-sponsored meetings will be presented to the Legislature.

- Staff Update

Mr. Ellertson provided a brief update on staff changes within the organization.

- Rate-setting Process Update

The rate-setting process is taking place earlier than in years past. Trillium will receive its "final" rates from OHA today, but Trillium can present any objections it may have to OHA. Trillium's rates are based on historical data from all CCOs in the southwest region of Oregon. Rates statewide cannot exceed a 3.4% net increase. Once the rate-setting process is complete, the State will resume work on the new waiver.

5. Prevention Plan Update

Ms. Webster reviewed the reports, "Triple P: Positive Parenting Program; PAX Good Behavior Game; Family Check-up; Community-based Parenting Education; Lane County CATCH; BMI Surveillance; and Media Campaign Results." Many of these prevention programs have impacts that can fully be measured only in the long term.

6. Advisory Council Reports

- CAC Monthly Update

For its September meeting, CAC members attended the OHPB-sponsored meeting described above. In comparison with the CACs of some other CCOs, Trillium's CAC is vibrant and feels well supported by Trillium.

- RAC Monthly Update

At its meeting on October 14, the RAC will consider how the CHIP structure can be implemented in rural areas. There is RAC representation from Cottage Grove, Florence, and McKenzie Bridge, but not Oakridge or western Douglas County.

Access to PCPs is an issue in western Lane County. Four providers there left in August, but nine PCPs comprising four MDs and five Advanced Practice Clinicians have been hired, with various start dates.

7. Good of the Order

- Double Up Food Bucks Program

Vendors have been informed that Trillium voted to augment the funding of this program.

- “Better Health for Older Adults”
This Trillium public meeting held recently at Willamalane Adult Center was attended by approximately a dozen engaged people.
- Lane Equity Coalition
The Coalition will meet on October 13 to discuss the topic of food disparities and food insecurity in Lane County.
- Chronic Pain Program Update
Dr. Finkelstein reported that five proposals were received. They have been reviewed for their clinical impact by the Chronic Pain Subcommittee of the CAP and will be reviewed in whole by Trillium management.
- Future Agenda Items
Dr. Luedtke suggested having a status update of the Community Health Worker and Case Management programs, and resuming a financial review of the health plan. Dr. Wuest suggested an update on the Prevention Workgroup of the CAC.

The meeting was adjourned at 8:44 a.m.

Respectfully Submitted,

Joseph Fancher
Executive Assistant



Chris Ellertson, CEO