

Trillium Community Health Plan
Board of Directors
July 11, 2016
Minutes

UO Riverfront Research Park
1800 Millrace Drive
Eugene, Oregon 97403

Present: Dr. Thomas Wuest, *President*; Ms. Karen Gaffney, *Vice President*; Dr. Bruce Abel, Mr. Chad Campbell, Ms. Jody Cline, Ms. Tara DaVee, Dr. David Duffey, Dr. Melissa Edwards, Mr. Chris Ellertson, Dr. Rick Finkelstein, Dr. Tod Hayes, Mr. David Mikula, Mr. Rand O'Leary Mr. Craig Opperman, Mr. Matthew Sinnott, Mr. Rick Yecny

Staff: Mr. Todd Graneto, VP Finance, *Treasurer*; Mr. Rob Baughman, VP Operations; Ms. Sharmila Chandran, VP Compliance; Ms. Shannon Conley, Medicare Dir.; Mr. Jim Connolly, VP Network Dev. & Contracting; Ms. Debi Farr, Mgr. Govt. Relations; Ms. Brandie Whitmire, Finance Manager; Ms. Nanette Woods, Dir. HR; Ms. Lucy Zammarelli, BH Program Supervisor

Guest: Ms. Janelle Ashcraft, Trainer II; Ms. Kay Metzger, former Innovator Agent

Absent: Ms. Wendy Apland, Dr. Gustavo Balderas, Dr. Gary Brandt, Ms. Lori Long, Dr. Patrick Luedtke, Dr. Mark Meyers

1. Call to Order

Dr. Wuest called the meeting to order at 7:03 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the June 13, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

- Mr. Balderas as Successor to Mr. Gill

Dr. Wuest relayed that Dr. Gustavo Balderas has accepted the appointment to this Board.

- Dr. Wuest's Role as Board President

It was the consensus opinion of the Board that that there would be an inherent conflict of interest should a Trillium employee be President of the Board, and that therefore, Dr. Wuest should resign as President and be succeeded by a non-employee physician. Dr. Wuest will be invited to continue to attend Trillium Board meetings in his capacity as Chief Medical Officer. The Executive Committee will propose the next President to this Board.

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4. CEO Report

- Transformation Plan

Ms. Conley described the document, “2015-2017 Transformation Plan Timeline.” The lead of each of the plan’s benchmarks described progress made toward each benchmark.

It was moved and seconded to approve the 2015-2017 Transformation Plan Timeline as presented. The motion passed unanimously.

- Trillium Strategic Plan

Ms. Metzger recounted the creation and review history of the plan. She overviewed the progress reports for each of its three focus areas:

(1) Alternative Payment Methodologies, (2) Comprehensive Care Coordination, and (3) Primary Prevention and Wellness. Environmental scans have been completed for all three areas. Progress reports will be provided to this board semiannually.

- Leadership Updates

Mr. Ellertson reported that COO Patrice Korjenek left Trillium on July 8. He welcomed Ms. Sharmila Chandran, VP of Compliance. Ms. Conley, former VP of Compliance, will become Medicaid Director. Ms. Lori Long is the new VP of External Affairs and Public Policy. Trillium is reviewing candidates for the position of VP of Medical Management.

The recent changes in senior-level management were acknowledged. The decline in physician engagement in Trillium over recent periods will be addressed by Dr. Wuest and the Trillium Leadership Council. Mr. Opperman suggested the Board consider a retreat.

- Media Update

Dr. Finkelstein and others addressed contentions that former shareholders of Agate Resources had insider knowledge, hoarded reserves for personal gain, and “profited on the backs of the poor.” Mr. Ellertson stated the importance of emphasizing the positives that Trillium continues to bring to its members, as opposed to refuting allegations made by the media and others.

5. Operations Report

Mr. Baughman related that email and other internal systems are moving to the corporate platform.

- Medicaid Systems Conversion Update

The eligibility issues are largely resolved and claims of that type have been reprocessed. Denied claims are reviewed to determine the underlying reason for denial. Providers must be mindful of the change of address for claims with dates of service 6/1/16 onward. The auto-adjudication rate for June was >89%.

Mr. Baughman addressed the issue of response time to provider claims inquiries.

6. Advisory Council Reports

- CAC Monthly Update

Ms. DaVee reviewed the June CAC report.

- CATCH Report
This report was not discussed.
- Community Health Improvement Plan (CHIP)
Ms. Gaffney recounted the history of the CHIP planning process. The CHIP has been approved by the CAC. Mses. Gaffney and DaVee overviewed the document, "2016–2019 Lane County Regional Community Health Improvement Plan."
It was moved and seconded to approve the 2016–2019 Lane County Regional Community Health Improvement Plan. The motion passed unanimously.
- RAC Monthly Update
Mr. Yecny reviewed the June RAC report. RAC members will be sitting on each committee of the Community Health Improvement Plan. Objectives for the coastal behavioral health grant include a sustainable BH network in western Lane and Douglas Counties, coordination of BH services there, early childhood BH support, and a program for aging well in place.
- CAP Monthly Update
Dr. Thomas Ewing has been appointed to the Clinical Advisory Panel.

The meeting was adjourned at 8:58 a.m.

Respectfully Submitted,

Joseph Fancher
Executive Assistant



Chris Ellertson, CEO