

Trillium Community Health Plan
Board of Directors
June 13, 2016
Minutes

UO Riverfront Research Park
1800 Millrace Drive
Eugene, OR 97403

- Present:** Dr. Thomas Wuest, *President*; Ms. Karen Gaffney, *Vice President*; Mr. Terry Coplin, *Secretary*; Dr. Bruce Abel, Ms. Wendy Apland, Dr. Gary Brandt, Mr. Chad Campbell, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Dr. Mark Meyers, Mr. David Mikula, Mr. Craig Opperman, Mr. Matt Sinnott, Mr. Rick Yecny
- Staff:** Mr. Chris Ellertson, CEO; Mr. Todd Graneto, VP Finance; Dr. Patrice Korjenek, COO; Mr. Rob Baughman, VP Operations; Mr. Jim Connolly, VP Network Development & Contracting; Ms. Shannon Conley, VP Compliance; Ms. Brandie Whitmire, Finance Manager; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr, Manager, Government Relations; Ms. Nanette Woods, Director HR
- Absent:** Mr. Chris Bowers, Ms. Jody Cline, Dr. David Duffey, Dr. Tod Hayes, Dr. Pat Luedtke, Mr. Rand O'Leary

1. Call to Order

Dr. Wuest called the meeting to order at 7:01 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the May 2, 2016, Trillium Executive Committee and May 9, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

- Colt Gill Successor

Ms. Farr will inquire of Mr. Gustavo Balderas, Superintendent of Eugene 4J School District, of his interest in serving on this Board in place of Mr. Gill.

- Mr. Graneto as Board Treasurer

Mr. Todd Graneto was forwarded by the Executive Committee to succeed Mr. David Cole as Board Treasurer.

It was moved and seconded to appoint Mr. Graneto as Board Treasurer. The motion passed unanimously.

- Board Secretary & Coplin Positions

Last week Mr. Coplin submitted to the Executive Committee his resignation from the Board, which was accepted. He recommends that Mr. Ellertson succeed him as Board Secretary with voting rights. That matter will be discussed in the future.

It was moved and seconded to accept the resignation of Mr. Coplin from the Board. The motion passed unanimously.

- Dr. Wuest's Role as Board President
Dr. Wuest stated his willingness to continue to serve as Board President if that is the will of the Board, and left the meeting.

Ms. Gaffney relayed the recent discussion of the Executive Committee (EC). The bylaws are not directive on this matter. The value of having the president be a physician was affirmed, though it is not required by bylaw. The EC is not advancing a decision one way or the other, but feels that the matter should be decided by the Board as a whole. Therefore, Board members are encouraged to use the coming month to discuss the matter with their constituencies and then return for discussion and decision at the July meeting.

Dr. Wuest returned to the meeting.

4. CEO Report

- CMS Program Audit Update
See Compliance Report, below.
- "Agate August"
This Board will not meet in August. Due to holidays, the EC will not meet in July or September, and so will meet in August. Committees of the Board will meet in August at the discretion of the chair of each committee.
- Opioid Guideline Update
State of Oregon rule changes regarding the treatment of back pain go into effect July 1. The changes fall into three categories:
 1. the prioritized list. Epidural steroid injections and spinal stenosis fusions will be disallowed. A BH provider will be able to code back pain as a physical health diagnosis and use BH procedural codes.
 2. alternative treatments. More treatment modalities will become available. Trillium will be determining specific coverage details. This change takes effect 1/1/17.
 3. the management of opioids. All new opioid prescriptions for back pain will be prior authorized. By 1/1/17, all high dose scripts will require a treatment and taper plan.
- Pain Center RFP
The Chronic Pain Subcommittee of CAP recently reviewed the draft RFP, which is being revised for final review and scheduled for release this week. RFP responses will be due 9/1/16, with a possible award made by 10/1/16 and a target start date of 1/1/17. The RFP is open to any approach to address the issue of chronic pain. It is limited neither to chronic back pain nor to the establishment of a chronic pain center *per se*.
- Community Wellness Fund Report
Ms. Gaffney reported that an RFP will be issued on or after July 1 to fund projects that focus on post-partum maternal mental health and parental attachment. She will forward the link to the RFP. A second RFP, to be issued in the fall, will concern wellness coaching and patient activation. Both RFPs fund nonbillable evidence-based services.

5. Provider Relations Report

- Comprehensive Primary Care Plus (CPC+) CPC+ represents an expansion of its predecessor, CPCI. OHA promoted participation in CPC+. Trillium and HealthNet staff formed a CPC+ review team and attended payor meetings. The time frame for decision-making and implementation was short. It was determined that Trillium would not have been able to continue its current delivery system innovations and simultaneously participate in CPC+, so it was decided not to submit a CPC+ application. Trillium sent an explanatory letter to CMS. It is unknown whether it may be possible to join the 5-year CPC+ program in midstream, or even whether Oregon will be one of the 20 regions selected for CPC+.

6. Operations Report

- Medicaid Systems Conversion Update The June 1 Medicaid transition to the Centene system has met with some issues including eligibility. The issues are being addressed and mitigated.

7. Advisory Council Reports

- CAC Monthly Updates Ms. DaVee reviewed the May CAC report. Ms. Gaffney stated that the updated Community Health Improvement Plan has been approved by its steering committee. It will be presented to the CAC and then to this Board.
- RAC Monthly Updates Ms. Zammarelli reviewed the May RAC report. Attracting new committee members, including those from Reedsport, remains a challenge. The Crisis and Family Support Team is functioning well in Reedsport. RAC issues include medical transportation. The one-year HRSA grant, ending soon, has successfully created a central coast behavioral health network. A steering committee will continue this work. The Lane County Board of Commissioners intends to review issues of rural health. The recommendations to the commissioners will be shared with this Board.
- CAP Monthly Update In the combined CAP/Compensation Meeting of June 9 the Trillium Integration Incubator Project and DCO performance were reviewed. It is projected that Trillium will earn 100% of its performance measures and earn an estimated \$17.6 million.

8. Compliance Report

The CMS Audit review is finished. During the audit, CMS pulled cases from the data universe that appeared to be capable of failing. Plans have three opportunities to submit responsive data, at which point the entire universe would fail. Areas for improvement include:

- Part C authorizations: language of denial letters to both members and providers
- Part D authorization: timeliness and clinical decision-making (formulary)
- SNP model of care: health risk assessments, individualized care plans and interdisciplinary care routines
- Compliance: vendor oversight and timeliness

Trillium awaits CMS's report, which will include Corrective Action Plans (CAR: seven calendar days to create a work plan) and Immediate Corrective Action Plans (ICAR: three

business days to implement correction). CMS will validate that CARs and ICARs are in place.

The CMS website audit received a 100% pass. Per the External Quality Review Organization contract with the State, Trillium's vendor oversight team will be conducting desktop audits of its dental plans.

Ms. Sharmila Chandran will begin in two weeks. Ms. Conley will provide the department with transition continuity and then take on other responsibilities.

9. Administrative Report

- OHP Membership and Redetermination Update

Current enrollment is 96,000. Two months' of redeterminations yielded 2,000 disenrollments and 800 reenrollments since June 1. 7,000 members will complete redetermination by June 30, at which point the program reverts to monthly redetermination. The ONE enrollment system still has a 45-day backlog in new application processing, although applications of pregnant women are given priority. This summer the ONE system will pilot Phase 3, for member use in part.

10. Public Affairs Report

- Legislative Days, May 23–25

Ms. Farr attended the sessions of three committees. Rep. Peter Courtney is among the legislators interested in the topic of physical health-behavioral health integration. House Speaker Kotek said that the next session will probably include a push for CCO non-profit governance. Bills sponsored by Rep. Bueller during the last session allowed the dispensation of contraceptives from a pharmacy and the expansion of the use of Nalaxone.

OHA has issued two oral health-related RFPs: (1) formulation of an OHA oral health strategic plan. This RFP was awarded to HMA; and (2) integration of oral health into primary care and into CCOs. The Medicaid Advisory Committee is forming an oral health workgroup, on which Messrs. Sinnott and Connolly have applied to serve. Dr. Wuest has applied to serve on the Out-of-hospital Birth Workgroup. Ms. Conley will serve on the Basic Health Plan Workgroup.

The OHA is not known to have taken a stance on Initiative Petition 28. The Confederation of Oregon School Administrators and the Oregon Education Association are in favor of it.

The Lane Equity Coalition will meet tomorrow, June 14, to discuss race and wellness.

The meeting was adjourned at 8:48 a.m.

Respectfully Submitted,

Joseph Fancher
Executive Assistant



Chris Ellertson, CEO