

# Trillium Community Health Plan Board of Directors February 8, 2016 **Minutes**

Present: Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin,

Secretary; Dr. Bruce Abel, Mr. Chris Bowers, Dr. Gary Brandt, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. David Mikula, Mr. Craig Opperman,

Ms. Sandy Reese

Staff: Dr. Patrice Korjenek, COO; Mr. Jim Connolly, VP Network Dev. & Contracting;

Mr. Rob Baughman, VP Operations; Ms. Shannon Conley, VP Compliance;

Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Nanette Woods, Dir. HR

Guest: Ms. Janelle Ashcraft, Trainer II; Mr. Bill Bouska, Interim Innovator Agent; Ms. Paige

Hamm, Training Manager; Ms. Kay Metzger; Ms. Brandie Whitmire, Finance

Manager

Absent: Ms. Wendy Apland, Mr. Chad Campbell; Ms. Debi Farr, Mgr. Govt. Relations;

Mr. Rand O'Leary; Mr. Dick Sabath, Mgr. Compliance; Mr. Rick Yecny;

Call to Order

Dr. Wuest called the meeting to order at 7:05 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the January 4, 2016, Trillium Executive Committee and January 11, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

- 3. President's Report
  - Mr. Coplin to Introduce the New CEO
    Mr. Coplin introduced Mr. Ellertson, CEO of Health Net Oregon and CEO-designate
    of Trillium, pending the close of Centene's acquisition of Health Net. Mr. Ellertson
    will remain as CEO of Health Net and oversee the management of both Trillium and
    Health Net as parallel sister companies. He will split his time between Trillium and
    Health Net. As there is little overlap in covered lives between the two companies, it
    is anticipated each will continue to operate in its unique business space in the near
    term.
  - Successor to Dr. Ford
    - Dr. Wuest forwarded the recommendation of the Executive Committee to nominate Mr. Matthew Sinnott to succeed Dr. Ford on this Board. Mr. Sinnott's background was reviewed.

It was moved and seconded that Mr. Sinnott succeed Dr. Ford on this Board. The motion passed unanimously.



Successor to Dr. Kincade

Dr. Wuest forwarded the recommendation of the Executive Committee to nominate Dr. David Duffey to succeed Dr. Kincade on this Board. Dr. Duffey's background was reviewed.

It was moved and seconded that Dr. Duffey succeed Dr. Kincade on this Board. The motion passed unanimously.

#### 4. CEO Report

Approval PCB Motion

Messrs. Coplin and Baughman described the document, "Corporate Resolution for Trillium Community Health Plan Inc." which authorizes a change of signatories on Trillium's accounts at Pacific Continental Bank.

It was moved to approve the document, "Corporate Resolution for Trillium Community Health Plan Inc." The motion passed unanimously.

Trillium Vision and Mission Statement

Ms. Hamm described the creation and review process of these statements. Discussion followed.

It was moved to approve the mission and vision statements. The motion passed unanimously.

Trillium Strategic Plan

Ms. Ashcraft recounted the creation and review history of the plan, and overviewed the progress reports for each of its three focus areas. An environmental scan of Trillium's internal operations as they relate to the plan is scheduled in the coming months. Progress reports will be provided to this board semiannually. It was tacitly agreed to move forward with the plan.

#### 5. Provider Relations Report

- Provider Capacity Expansion, Medicaid and Medicare
   Springfield Centennial Clinic has capacity for 1,000. Delta Oaks Clinic, with two
   credentialed practitioners, has current capacity for several thousand. Kaiser, whose
   contract was recently signed, will soon be taking 600 members.
   OMG discontinued providing primary care for Medicare members on January 1;
   OMG specialists continue to treat members.
- Lower Umpqua Hospital District Update
   A contract with SWOIPA is expected this month. Upon Ms. Reese's retirement in
   April, PeaceHealth will manage LUHD. LUHD has hired a pediatrician and
   psychiatric NP. A Trillium grant will enable LUHD to serve its outlying areas.
- Specialist Access Committee: Report and Discussion At the most recent Compensation Committee, it was decided to create a workgroup of physicians, led by Dr. Finkelstein, to liaison with specialists regarding access to specialist care. The first such meeting is anticipated in the near future. Negotiations with the MASS Board are continuing this week. An agreement has been reached with Eugene Gastroenterology's ambulatory surgery center; that contract should be finalized next week.

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## 6. Operations Report

Compensation Committee

One task this committee will undertake is to decide the allocation of resources to meet metrics chosen from among the ≈70 mandated by OHA (the CCO incentive measures) and/or CMS and/or NCQA (HEDIS). To assist meeting the chosen metrics, in 2016 initial PCP visits will be incentivized at \$25 (initial visit Jan–June), \$15 (July–Dec).

Medicaid member engagement from the clinic viewpoint was discussed. Member engagement will be addressed at CAC. Centene will bring additional resources to bear on this issue, as will the State's ONE enrollment system.

OHP CCO 2015 Mid-year Quality Report
 Dr. Korjenek distributed and highlighted the document, "2015 OHA CCO Mid-year
 Report Overview," and the document detailing performance in cervical cancer
 screening, as an example of one metric.

## 7. Finance Committee Report

Funding & Pool Updates

The quarterly pool reports were discussed last month.

Trillium will be meeting with Centene's actuary this week regarding 2017 rates. The 2015 financial audit will be conducted by Kernutt Stokes locally and KPMG corporately. The 2016 Medicare bid audit, with Milliman as actuary, should conclude soon. Bids are due in April.

# 8. Advisory Council Reports

CAC and RAC Monthly Updates

Ms. DaVee outlined the January report, noting that the Transformation Center will no longer be funding CAC summit meetings. This will affect future CAC and RAC member training. Mr. Boushka stated that a 2016 daylong training for CAC coordinators is scheduled; also, 10 of 35 Technical Assistance Bank hours are available for CAC support, if desired.

Ms. DaVee related that monthly stipends to CAC members have not been timely issued. This matter will be investigated.

CAP Monthly Update

CAP's Primary Care Committee is being assembled.

The PCPCH model is changing from three to five tiers effective 1/1/17. Comments should be directed to Dr. Lindsey-Pengelly.

# 9. Compliance Report

Compliance Committee Update

The committee's tasks include

- o reporting organizational risks to corporate and developing mitigation plans
- o developing relevant aspects of Centene's business continuity plan
- o monitoring the compliance and audit work plans, and
- o maintaining the issues log.



## 10. Administrative Report

- Transformation Plan Timeline
  Ms. Conley outlined the document, "2015–2017 Transformation Plan Timeline." Only
  benchmarks 1-8 ("Part 1") are required to be reported to the OHA. The leads
  assigned to each benchmark of parts 1 and 2 gave a brief status report.
  It was moved and seconded to approve the document, "2015–2017 Transformation
  Plan Timeline." Discussion: issues surrounding patient activation/engagement,
  including patient no-shows, could fall under the "Wellness" benchmark in part 2.
  Mr. Boushka will report on what other CCOs have learned in this matter. The motion
  passed unanimously.
- OHP Membership and Redetermination Update
   Membership is 97,600, an increase of 1,200 from January. The State has yet to
   process 35,000 FFM applications. About 60,000 redetermination letters for
   November–December were sent statewide recently; Trillium may have ≈10% of the
   affected members. Two months' worth of letters are scheduled to be sent monthly
   until redeterminations are caught up in May 2016.
- 11. Government and Public Affairs Report
  - Legislative Update
     The Board was referred to Ms. Farr's written report.
     Dr. Luedtke highlighted the public health aspects of HB1511 regarding marijuana.

The meeting was adjourned at 9:00 a.m.

Respectfully Submitted,

Joseph Fancher Executive Assistant

Terry W. Coplin, Secretary