

Trillium Community Health Plan **Board of Directors** November 9, 2015 **Minutes**

Present:

Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Ms. Wendy Apland, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Rand O'Leary, Mr. Craig Opperman, Mr. Marshall Peter

Staff:

Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, SVP Provider Affairs; Mr. Rob Baughman, VP Operations & Integration; Dr. Bruce Abel, CBHO; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr, Dir. Govt. & Public Affairs; Ms. Nanette Woods, Assoc. VP, HR; Mr. Dick Sabath, Compliance

Officer

Guest:

Ms. Kay Metzger, Innovator Agent

Absent:

Mr. Chris Bowers, SVP Centene; Dr. Gary Brandt; Mr. Chad Campbell; Ms. Sandy

Reese; Mr. Rick Yecny

1. Call to Order

Dr. Wuest called the meeting to order at 7:04 a.m.

2. Consent Agenda

> Dr. Wuest presented the consent agenda, comprising the minutes of the October 5, 2015. Trillium Executive Committee and October 12, 2015, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

> Dr. Ford has submitted his letter of resignation as a Board member. The process for finding his replacement has begun.

Mr. Opperman stated that the CBHC has nominated David Mikula to replace Marshall Peter on this Board. Discussion followed.

It was moved and seconded to appoint Mr. Mikula to replace Mr. Peter on this Board. The motion passed unanimously.

Mr. Coplin noted that this is the last Board meeting for Innovator Agent Kay Metzger and thanked her for her service.

Dr. Wuest said the recent Pain Society meeting was well attended and well received.

Mr. Opperman described the mobilization of Lane County's Children and Family Crisis Response Team, supported by Trillium, to provide counseling to those affected by the recent shootings at Umpqua Community College, if requested.



CEO Report

Centene Update

Trillium's systems integration into Centene continues apace. Employee benefits transition is taking place now, effective 1/1/16. The Medicare line of business is scheduled for transition on 1/1/16.

A primary focus for 2016 remains member access to primary and specialty healthcare. Additionally, Medicare Stars metrics will need to improve even while NCQA and OHP quality metrics will need to remain strong.

Flexible Services Status

At issue is whether a flexible service will be considered as a plan benefit. If so, ongoing funding for this program may become problematic.

Senior Management Updates

Mr. Cole described his plans after his retirement from Trillium on 12/31/15. Mr. Coplin intends to retire in the summer of 2016. The process of recruiting his successor will begin soon. Centene is aware of the desired qualifications for his replacement given the Oregon healthcare environment.

Community Wellness Fund Committee Update
 The committee decided that 40% of funds, currently \$1 million, will be placed in long-term investments and 60% in liquid instruments. The committee will next determine the focus area(s) for its grant making.

5. Provider Relations Report

Lower Umpqua Hospital District (LUHD) Update
 Contract discussions with SWOIPA are ongoing, but there are no current barriers to access for LUHD members.

6. Finance Committee Report

Pool Reports & Funding Update

Mr. Cole distributed and overviewed the document, "Trillium Medicaid Withhold & Surplus Payments." Its "Surplus" column shows surpluses for all quarters in 2014, whereas Q1 2015 shows a deficit. However, payments from the State's revised 2015 rates should reverse that deficit. Rates for 2016 are projected to be a 0.7%-1.0% increase over the revised 2015 rates.

- Provider Capacity Expansion Update, Medicare and Medicaid
 Mr. Cole distributed and overviewed the document, "PCP Capacity Report by Rate
 Group and Association, 10/1/15-10/31/15," which shows the distribution of Trillium
 OHP members by association. Kaiser will open in early 2016, eventually taking
 2,000 members. OMG has terminated its Medicare contract, but will continue to see
 Trillium members through 3/31/16. Most of the 900 affected members are dualeligible. Trillium is working with OMG and affected members to provide continuity of
 care.
- Trillium Finance Committee Status
 The Committee will meet quarterly going forward with the next meeting scheduled for February.

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7. **Advisory Council Reports**

- **CAC Monthly Update**
 - Ms. DaVee reviewed the October CAC report.
 - o Vision Benefit for Non-OHP-qualified Members Ms. Farr distributed and overviewed the document, "SeeMore Vision Van, Final Report."
- **RAC Monthly Update**

No report was presented in Mr. Yecny's absence.

CAP Monthly Update

The analysis permitting examination of the cost/benefit of a chronic pain center is forthcoming.

- Administrative Report 8.
 - OHP Membership and Access Update Total membership is ≈91,200. Unassignments total 5,300 adults and 1,400 pediatrics.
 - Redetermination Update It appears that two months' worth of disenrollment have occurred, even though disenrollment is to be suspended until the end of January, 2016. The "One" enrollment system is being set up. Initial redetermination while migrating to the new system will be manual.
 - Policy and Procedure: Conflicts of Interest: Business Ethics and Conduct Policy Mr. Sabath reviewed the documents, "Policy and Procedure: Conflicts of Interest" and "Centene Business Ethics and Conduct Policy." Following discussion, Board members were invited to complete the "2015 BECP Questionnaire."
- 9. Government and Public Affairs Report
 - Legislative Update

A recent roundtable meeting with Rep. Nathanson discussed systemic causes underlying the spate of OHP members with repeated pregnancies whose children frequently enter the social welfare network. A second meeting is scheduled later this year.

- Community Conversation
 - Ms. Farr distributed flyers in English and Spanish describing the event to be held on November 19 in partnership with the Early Learning Alliance.
- Oregon Solutions Project Update The signing ceremony for the Oregon Solutions NP/PA project has been rescheduled for December 10.
- 10. **Operations Report**

A Readiness Review for the 1/1/16 transition of Medicare to Centene will take place in December.

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The meeting was adjourned at 8:54 a.m.

Respectfully Submitted,

Joseph Fancher Executive Assistant

Terry W. Coplin, Secretary