

Trillium Community Health Plan  
Board of Directors  
September 14, 2015  
**Minutes**

**Present:** Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Ms. Wendy Apland, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Dr. Jim Ford, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Mark Meyers, Mr. Rand O’Leary, Mr. Craig Opperman, Mr. Marshall Peter, Ms. Sandy Reese, Mr. Rick Yecny

**Staff:** Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, SVP Provider Affairs; Mr. Rob Baughman, VP Operations & Integration; Ms. Debi Farr, Dir. Govt. & Public Affairs; Ms. Nanette Woods, Assoc. VP, HR; Mr. Dick Sabath, Compliance Officer

**Guest:** Ms. Kay Metzger, Innovator Agent

**Absent:** Dr. Bruce Abel; Dr. Gary Brandt; Mr. Chad Campbell; Dr. Pat Luedtke; Ms. Lucy Zammarelli, BH Program Supervisor

1. Call to Order  
Dr. Wuest called the meeting to order at 7:02 a.m.
2. Consent Agenda  
Dr. Wuest presented the consent agenda, comprising the minutes of the August 10, 2015, Trillium Board of Directors meeting.  
It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.  
Dr. Wuest welcomed Mr. Rob Baughman as a visitor to the Board.
3. President’s Report
  - Reelection of Trillium Board of Directors  
Dr. Wuest described the legislatively mandated structure of the Trillium Board and reviewed the document, “Unanimous Written Consent of the Shareholders of Trillium Community Health Plan, Inc. in Lieu of an Annual Meeting, August 18, 2015.”  
It was moved and seconded to approve the document, “Unanimous Written Consent of the Shareholders of Trillium Community Health Plan, Inc. in Lieu of an Annual Meeting, August 18, 2015.” The motion was unanimously approved.
  - Appointment of Additional Officers of Trillium Board of Directors  
Mr. Coplin described the document, “Resolutions Adopted on September 14, 2015 at the Meeting of the Board of Directors of Trillium Community Health Plan, Inc.”  
Mr. Baughman described the position of each of the corporate officers listed on the document. The purpose of electing the additional officers listed thereon is to facilitate the signing of Centene corporate filings and perform other administrative functions.  
It was moved and seconded to approve the document, “Resolutions Adopted on September 14, 2015 at the Meeting of the Board of Directors of Trillium Community Health Plan, Inc.” The motion passed unanimously.

#### 4. CEO Report

- Centene Update

Mr. Coplin described the role Mr. Baughman will play in assisting the integration of Trillium into Centene, which is projected to take 1-2 years. Centene is acquiring Health Net.

- Follow-up to Equity Conference Concerns

Mr. Coplin relayed that the OHA is actively following up on this matter. Ms. DaVee described the meeting last month between Transformation Center staff and CAC members from three CCOs. OHA already contracted with event planning agency Beatty Group to service the upcoming November CAC meeting, but OHA will not renew Beatty's contract. Any future OHA contracts will stipulate ADA compliance. The issue of the inaccessibility of the facilities at Sunriver Resort has yet to be addressed.

- Community Wellness Fund

This \$1 million fund has been funded by Centene. Ms. Gaffney was elected Community Wellness Committee chair. An appeal letter from Mr. Coplin and Dr. Wuest to former Agate shareholders is being sent. The Oregon Community Foundation will work with the committee to grow the fund.

- Centene Representative to Trillium Board

Mr. Chris Bowers has agreed to serve as the observer from Centene to the Trillium Board.

It was moved and seconded to appoint Mr. Chris Bowers as an observer to the Trillium Board of Directors. The motion was unanimously approved.

- Primary Care Medical Home Committee

Dr. Kincade related that this committee has identified two unmet needs in the primary care community: (1) how to engage new PCPs and (2) leadership in implementing PCMHs as their structure becomes more regulated.

#### 5. Provider Relations Report

- Lower Umpqua Hospital District (LUHD) Update

A contract with Coos Bay providers is being crafted. Reedsport pediatric members have been released by Coos Bay pediatricians for treatment by local Reedsport family practice physicians. The second LUHD clinic has been designated a Tier 3 PCMH. LUHD will be assuming some of the public health functions that Douglas County is shedding. The Crisis Response Team for Children and Families is providing phone interventions in Reedsport and assessing local resources.

- 2015 Trillium Transformation Grants Update

Thirty-nine applications totaling \$6+ million were received for this \$1 million program. Grant announcements will be made at the next Board meeting.

#### 6. Finance Committee Report

- Financial Report

Mr. Cole distributed and reviewed the financials as of July 31, 2015, which show adjustments reflecting both GAAP and statutory accounting methods to project a proposed dividend of ≈\$22.2 million. Centene has guaranteed to the OID that

Trillium will maintain a reserve of 300% of risk-based capital within six quarters of the closing date. The reserve is now  $\approx$ 210%.

- Provider Capacity Expansion Update  
Springfield Family Physicians has taken 3,000 new members toward its goal of 8,000 additional members by November 1. The new Lane County clinic in the Delta Oaks Shopping Center is scheduled to open on October 28. It is projected that the issue of member capacity will be resolved by early 2016. Kaiser's long-term goal is to take 2,000 members.

7. Advisory Council Reports

- CAC Monthly Update  
Ms. Metzger reported that she and Paige Hamm are creating CAC focus groups to help formulate Trillium's new vision and mission statements, which will be presented to this Board next year.
- RAC Monthly Update  
Mr. Yecny reported that the RAC will also be involved in the formulation of the new vision and mission statements.
- CAP Monthly Update  
Drs. Meyers and Finkelstein summarized the Chronic Pain Workgroup's report to CAP. The workgroup is tasked with creating and disseminating physician guidelines, providing educational opportunities (including a video, a speakers bureau and a conference) and creating multi-disciplinary pain center(s).  
Some CAP members expressed concern over Trillium's Credentialing and Peer Review Committee's approval of allowing credentialed naturopaths to practice as PCPs. Adopting a uniform set of standard-of-care guidelines for all practitioners was advocated.

8. Administrative Report

Ms. Conley advised that Trillium is preparing for an anticipated full program audit notice from CMS, for which the deadline is today.

- Compliance Report  
Ms. Conley reported on internal structural changes in the Compliance Dept. The department is being further strengthened by resources from Centene.
- OHP Membership and Access Update  
Ms. Conley distributed and discussed the document, "OHP Members as of September 11, 2015." The number of unassigned members continues to decrease.
- Redetermination Update  
The State's redeterminations are now up to date, but its redetermination process will be suspended from the end of October until January 2016 to bring a new enrollment system online. Initial enrollment for all current and future members will be via hardcopy; reenrollment will be electronic. Historical rollon/rolloff has been  $\approx$ 10%; in 2015 it has been  $\approx$ 5%. OHA has not been providing Trillium with lists of members who are about to face redetermination. With such lists Trillium could provide members with advance notice of redetermination.

9. Government and Public Affairs Report

- Community Conversation

The next Trillium Community Conversation is scheduled for the evening of November 19. The Early Learning Alliance is a potential partner; the potential topic is Trillium's investments in the promotion of mental health. There was tacit approval to proceed.

- Oregon Solutions Project

Ms. Farr distributed and outlined the memorandum, "Lane PA-NP Oregon Solutions Project Status Report for Trillium Board." Oregon Solutions, the task force addressing Lane County's lack of retention of NPs and PAs, is focusing on the issues of (1) increased incentives for current and potential NP and PA students, and (2) the lack of local clinical rotations for them. There followed discussion regarding the various ways in which their lack of clinical experience is a challenge to provider offices. NPs do not gravitate toward specialties in the way that PAs do; the different professional training between the two may play a role. The task force is formulating an action plan.

10. Operations Report

- Centene Integration

Virtually every Trillium department has created a work team for systems integration with Centene. Medicare, the first product line being integrated, is scheduled for transfer to Centene systems by 1/1/16. Areas of potential member or provider abrasion due to changes from integration are being identified and addressed.

- Staffing Level

It is anticipated that the net number of Trillium employees will increase, although some departments will increase and some will decrease. Affected employees will be encouraged to find opportunities to transfer their skills within Trillium. It was suggested to provide a revised organizational chart to this Board.

The meeting was adjourned at 8:37 a.m.

Respectfully Submitted,

Joseph Fancher  
Executive Assistant



Terry W. Coplin, Secretary