

Trillium Community Health Plan
Board of Directors
March 9, 2015
Minutes

Present: Dr. Thomas Wuest, President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Ms. Wendy Apland, Mr. Chad Campbell, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Mark Meyers, Mr. Rand O'Leary, Mr. Craig Opperman, Mr. Marshall Peter, Ms. Sandy Reese, Mr. Rick Yecny

Staff: Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, SVP Provider Affairs; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr, Dir. Govt. & Public Affairs; Ms. Nanette Woods, Assoc. VP HR; Mr. Dick Sabath, Compliance Officer

Guests: Ms. Kay Metzger, OHA Innovator Agent; Brooke Emory, SDS; Cheryl Ruede; Dr. Leo Cytrynbaum

Absent: Ms. Karen Gaffney, Vice President; Dr. Bruce Abel; Dr. Gary Brandt; Ms. Jody Cline; Dr. Jim Ford; Dr. Pat Luedtke

1. Call to Order
Dr. Wuest called the meeting to order at 7:02 a.m.
2. Consent Agenda
Dr. Wuest presented the consent agenda, comprising the minutes of the February 2, 2015, Trillium Executive Committee meeting and February 9, 2015, Trillium Board of Directors meeting.
It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.
3. President's Report
No report was presented.
4. CEO Report
Mr. Coplin reported that Lynne Saxton, the new director of the OHA, has begun operational improvements at OHA. In a recent CCO CEO meeting regarding the rate-setting process, Ms. Saxton and the OHA discussed the mistakes that had been made by Actuarial Services in determining rates. Whether 2015 rates will be rectified remains to be seen, but the rate-setting process for 2016 should be improved.
 - Centene Update
No update was presented.
 - Strategic Planning Session, Spring 2015—Update
Two candidates for facilitator are being considered.
 - Finance Committee Charter
As part of its recent audit, the Oregon Insurance Division has asked Trillium's Finance Committee to update its charter.

5. Administrative Report

- OHP Member Capacity & Access Update

Total membership is 95,500, an increase of 5,200 since January. Membership is projected to be ≈100,000 by yearend.

- Redetermination Update

The Oregon Health Authority has delayed the February 28 disenrollment until the end of March. The State has made efforts to address the backlog through the hiring of temporary workers and distribution of weekly dashboard reports. Ms. Conley met with Ms. Ellen Penney, OHA Member Advocate, to discuss member frustrations, including the undated notice letters from multiple sources that members have been receiving. A person's eligibility can be determined through the federal exchange year-round; the State is sorting through duplicate enrollments with the federal exchange. Oregon plans to contract with Kentucky to use its exchange.

6. Finance Committee Report

- Financial Report

Mr. Cole distributed and reviewed the financials as of January 31, 2015, which are in draft form. Trillium has been undergoing three audits: (1) OID audit, completed (2) Trillium's Medicare bid audit, completed. CMS engaged Mercer to review Trillium's bid. Mercer found one finding and four observations, which will not change the bid. (3) Kernutt Stokes' financial audit, underway; thus, the January financials are in draft form.

- Dividend of Excess Cash

Mr. Cole distributed and discussed the document, "Statutory Balance Sheet 12/31/14." It is based on statutory, not GAAP, accounting. It projects surplus capital of \$22.7 million beyond 200% of Risk Based Capital (RBC) as of 6/30/15. Requested today is moving a dividend of up to \$22 million from Trillium to Agate and Lipa, subject to projected earnings and OID approval. The purpose of the dividend is to reduce the level of surplus cash to slightly more than the amount needed for RBC to repay both Agate and Lane County for earlier loans. Agate would repay its \$5 million loan from Lane County from the \$15 million. To dividend \$22 million would not affect withhold reserves to providers.

Mr. Coplin distributed the document, "Proposed Resolutions of the Board of Directors of Trillium Community Health Plan, Inc., March 9, 2015."

It was moved and seconded to approve the document, "Proposed Resolutions of the Board of Directors of Trillium Community Health Plan, Inc., March 9, 2015." After discussion, the motion was approved unanimously.

7. Advisory Council Reports

- CAC Monthly Update

Ms. DaVee summarized the written report of February. The member engagement survey, held at a DHS office, went well. A CAC summit meeting will be held June 2-3 in Sunriver.

- RAC Monthly Update
Mr. Yecny summarized the written report of February. The RAC will visit a rural community each quarter and report on the community's needs. Trillium is interested in supporting efforts at integrating rural coastal communities.
 - CAP Monthly Update
Dr. Meyers summarized the CAP meeting of February.
8. Government and Public Affairs Report
- Ms. Farr reported that Lynne Saxton was recently confirmed as director of OHA. HB2395, the hospital provider tax, is likely to move forward. Ms. Farr described its financial impact. SB442, medical-only exemption for immunizations, is receiving great public attention. HB 3396, one of three residency program bills, reimburses hospitals for taking residency students. HB2231, a credentialing bill, is being amended so as not to penalize CCOs. A tobacco tax bill is unlikely to move forward.
9. Operations
- Centene IT Conversion Demonstration
Mr. Don Imholz, Centene CIO, gave a presentation on Centene's IT capabilities. Centene's data warehouse populates numerous dashboard reports that reflect very recent data. The timeliness of Centene's access to data is compelling. Predictive reports include cost-based reports (inpatient, etc.) that can be used to stratify membership in order to locate persons who would benefit from preventive measures and also to identify care gaps. Centene's IT system includes oral health and behavioral health functionality. Centene is able to collect data from various EMR platforms and thereby obtain a more complete picture of a member's health than can any individual provider. Centene is rolling out mobile applications, such as a pregnancy app, for member use. Mr. Imholz described how training in Centene's system is provided to medical providers. He described the measures taken to ensure data security.
Dr. Korjenek stated that under consideration is the integration with Centene's IT system of Oregon's EDIE (Emergency Department Information Exchange) and Pre-Manage, a program that makes EDIE available to health insurers. Centene now works with 21 states regarding their data exchanges.
10. Provider Relations
- Lower Umpqua Hospital District Update
Following a well-attended LUHD Board public meeting on February 11 at which Trillium and WOAHA presented their cases for realignment, the Lower Umpqua Hospital District Board passed a resolution recommending alignment with Trillium. The OHA has asked for clarification regarding various zip codes to be served. An OHA decision should be forthcoming.
 - Trillium University—Health Equity
Ms. Zammarelli distributed and described the flyer, "Trillium University Tools for Success: Why does health literacy matter?" She encouraged attendance by providers and staff. Dr. Kincaid explained the need for and benefits of the subject matter.

11. Compliance

- Charter Revision

Mr. Sabath reviewed the proposed changes in the document, "Compliance Committee Charter."

It was moved and seconded to approve the document, "Trillium Community Health Plan, Compliance Committee Charter." The motion was approved unanimously.

The meeting was adjourned at 8:52 a.m.

Respectfully Submitted,

Joseph Fancher
Executive Assistant



Terry W. Coplin, Secretary