

**CCO Community Advisory Council Meeting Minutes  
Monday, March 26, 2018**

UO Riverfront Research Park  
1800 Millrace Drive  
Eugene, Oregon 97403

**Attended:** Tara DaVee, Caitlynn Hatteras, Val Haynes, Dawn Helwig, Richard Kincade, Marianne Malott, Silverio Mogart, Heather Murphy, Andrea Muzikant, John Radich, Cindy Shirtcliff, Jocelyn Warren, David Young

**Tele Conference:** Roxie Mayfield, John Rolling Thunder

Recorder: Jan Skeie, LCPH/Prevention

**Guests:**

Debi Farr - Trillium  
Lucy Zammarelli – Trillium  
Tina Potter – Trillium  
Tracie Svingen, Trillium  
Thomas K. Wuest, Trillium

Chris Eiler, Trillium  
Veronica Guerra, Trillium  
Margaret Gonzales, Lane CSX Council  
R. Drake Eubank, Lane CSX Council

**Absent:** Silverio Mogart, Susanna Sammis

Call Meeting to Order – Meeting opened by Caitlynn Hatteras, Co-Chair.

1. **Public Comment:** By Drake Eubank from the Lane Consumer Council. This is an official request to the Board of County Commissioners and Trillium to establish a system of care for mental health for a care services coordinator or peer care coordinator.
2. **Introductions and Welcome** –Caitlynn Hatteras. What is the difference that you see that has made society better in regards to equity?
3. **Approve Minutes** – Dr. Kincade moved to approve the February meeting minutes and Char Reavis seconded the motion. Motion to approve passed to accept the minutes as written.

#### 4. Reports

##### A. Trillium Report – Report by Debi Farr and Veronica Guerra from Trillium.

Oregon Health Authority (OHA) has a new contract starting in 2020.

Open survey on CCO's is March 15 – April 15. Leah has the survey and will be distributing to the CAC and RAC members.

##### B. CAP Report – Report by Rick Kincade.

We met with E.R. physicians and reviewed E.R. data.

We will bring recommendations back to CAC to discuss how we can enable people to use non-emergency services instead of the E.R. for non-emergency situations.

##### B. RAC Report – Report by Char Reavis.

Our last RAC meeting was in Cottage Grove at the Riverview Terrace. Great turnout of consumers and community members. Challenges they experience include:

- Transportation – people don't understand the rules.
- Getting care when needed and in their own community (not Eugene)
- Need oral health care for pediatrics and dentures.

##### C. CHIP Report – Report by Leah Edelman.

- April 18, 2018, 4:30 – 6 pm at the Riverbend Annex, there will be a celebration of CHIP accomplishments and recognition of those who have participated.
- Community Health Assessment to support CHIP 3.0 begins this spring. There will be opportunities for CAC involvement.

#### 5. Trillium Equity Quality Improvement Plan – Report by Lucy Zammarelli, Trillium Community Health (see attached draft of report)

Next meeting: Monday, April 23, 2018; 12 – 2pm, Oregon Research Institute Bldg., Second Floor.

Adjourned.

