

Trillium Board of Directors  
June 11, 2018  
Minutes

UO Riverfront Research Park  
1800 Millrace Drive  
Eugene, Oregon 97403

Present Dr. Mark Meyers, Dr. Rick Finkelstein, Craig Opperman, Dr. Melissa Edwards,  
David Mikula, Dr. Lisa Roth, Karen Gaffney, Dr. Pat Luedtke, Chris Ellertson, Dr.  
Thomas Wuest, Tara DaVee, Heather Murphy, Matt Sinnott  
Staff Lori Long, Justin Lyman, Lucy Zammarelli, Elizabeth McCrary, Sharmila  
Chandran, Rae Bauman, Nanette Wood, Kay Metzger  
Guests Cyndi Kallstrom, Caitlyn Hatteras, Leah Edelman, Cindy Shirtcliff

1. Call to Order

Dr. Meyers called the meeting to order at 7:03

2. Consent Agenda

Action: Minutes of the Committees and the Compliance Report were reviewed and approved by the Board.

3. New Member Nominations

Dr. Finkelstein directed the Board member's attention to the brief bios of Matt Sinnott and Dr Nicholas Telew, whom the Compensation Committee is recommending for approval as new members.

Action: Nominations of Matt Sinnott and Dr. Nicholas Telew as new members to the Compensation Committee were approved by the Board.

4. Committee Recommendations

- **CAC/RAC: Addressing the Rate of No-Shows**  
Presenters: Tara DaVee, Cindy Shirtcliff, Leah Edelman and Caitlyn Hatteras. As background, research information from the book, "Bridges Out of Poverty", was presented which highlighted differences in the mental models of those living in chronic poverty and the middle class. Research shows living in long-term poverty can impact the way a person views the world, posing significant challenges to their ability to manage and organize certain activities such as keeping appointments. The Community Advisory Council provided a summary of their approach to studying this issue, including holding focus groups, academic literature review and survey analysis. Based on these findings, the CAC/RAC drafted recommendations outlining changes most likely to reduce the no show rate. The two primary areas addressed were a) Appointment Scheduling/Reminders and b) Relationship Building.  
Board members thanked the presenters and discussed next steps, including dissemination of the report to providers.
- **Finance: Interventions to Address Five Major Cost Drivers**  
Members of the Finance Committee shared recommendations on interventions to impact five major cost drivers along with the status of each with due dates.

Action: Board members accepted the recommendations by the CAC/RAC and the Finance Committee and commended them for their good work.

5. Committee Status Reports

Dr. Kincade, Chair of the CAP, provided a status report on the progress of the ED Utilization Workgroup. Dr. Finkelstein, Chair of the Compensation Committee, provided a status report on the work of the Comp to address alternative payment methodologies including the creation of a special workgroup.

6. Finance Update

Tabled until next meeting due to time.

7. Status of Peace Health Contract

Chris Ellertson reviewed the status of Peace Health's contract and requested direction from the Board, which was provided.

8. Other Information

Future agenda topics were reviewed with the Board and members were reminded there will be no August meeting.

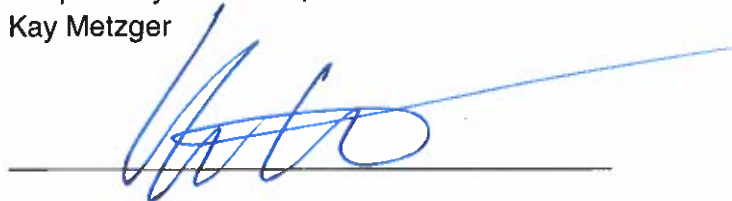
9. Adjourn

Meeting adjourned at 9:00am.

Next Board Meeting: Monday July 9, 2018

Respectfully submitted,

Kay Metzger



Chris Ellertson, Secretary