

Trillium Community Health Plan
Board of Directors
May 14, 2018
Minutes



UO Riverfront Research Park
1800 Millrace Drive
Eugene, Oregon 97403

1. Call to Order

Dr. Meyers called meeting to order at 7:02am

2. Consent Agenda

Action: Karen Gaffney moved for approval of consent agenda items. Dr. Thomas Wuest seconded the motion. Motion approved.

3. OHA Integration Assessment

Dr. Rick Kincade provided background information about the OHA Integration Assessment, which is now a Legislatively mandated component of the Community Health Needs Assessment and Improvement Plan. Per House Bill 2675, CCO Community Health Improvement Plans must include initiatives related to integration of physical, behavioral, oral and social determinants of health. Dr. Kincade has been part of the OHA effort to build the assessment tool. The CAC and RAC hosted a meeting two weeks ago to pilot the tool, with participation from a diverse group of 30 community leaders. Reports from attendees was very positive, with a recognition that Trillium is tied to a vast amount of innovative integration work. Once input from the meeting is analyzed, a summary report will be shared with the Board. Dr. Kincade thanked Trillium leadership and the Board for the encouraging work accomplished to date.

4. Welcome and Nominations

- Aaron Hazzard - Interim CEO at McKenzie Willamette Medical Center.
Mr. Hazzard stated his goal as Interim CEO is to continue partnering with Trillium with no breaks in relationships or actions during this transition time. Until a new CEO is identified, Mr. Hazzard will be attending the Board meetings.
- Steve Sell – Regional Vice President, Centene
Mr. Sell spoke of his background and new role with Centene. He previously worked with HealthNet and has a strong understanding of the local market. He anticipates interaction with Trillium on a regular basis.
Follow up: Steve's contact information will be distributed via email.
Action: Dr. Luedtke moved to nominate Steve Sell as a Board Observer. David Mikula seconded the motion. Nomination approved.
- Rachel Nordquist – OHP consumer/representative
- Michelle Thurston – OHP consumer/representative
Written bios were reviewed of the two RAC nominees. Heather Murphy, RAC representative to the Board, spoke of the challenge in finding new members. They are pleased to now have two new nominees from Cottage Grove.
Action: Karen Gaffney moved to accept the nominations to the RAC of Rachel Nordquist and Michelle Thurston. Dr. Wuest seconded the motion. Nomination approved.

5. CCO Metrics Performance

Dr. Wuest reviewed the process and timeline for the 2017 CCO Metrics payout. Initial review of Trillium's performance looks very promising, with a potential payout of \$18.9 million in the first round. It is too soon to know the amount available for the Challenge Pool, but preliminary review shows Trillium will meet 100% of the measures.

Board members took a moment to recognize the good work of both staff and providers.

6. Legislative Update

Lori Long introduced Veronica Guerra, who previously worked as a public policy manager with OHA and is now staff with Trillium. Veronica walked through a summary of the 2018 Legislative Session, noting the bills of interest.

Lori and Veronica entertained questions from the Board members and spoke of the re-procurement process and other issues of interest.

7. CEO Report:

- Organizational Changes Update

Chris described the changes and new hires within Trillium's Executive Team. Board members congratulated Amanda Cobb on her promotion to Medicaid Director.

Follow-up: Lauren Dionne, new Director of Case Management, will be invited to the Clinical Advisory Panel.

8. Common Purpose Action Plan

Chris Ellertson shared the Common Purpose Action Plan, which was drafted in partnership with the Executive Committee in response to a letter from physician leaders. Objectives within the primary objective are designed to do a refresh of our common purpose, why we are here. We are not starting from scratch, as there are many existing building blocks to use as foundation of our common goal.

The balance of the action plan is designed to complement the primary objective and address some of the more immediate needs in direct response to the letter. Chris described some of the work already accomplished and work in progress. He invited comments and questions from the Board. Board members expressed appreciation for the work and attention to the issues noted.

Recognition was given that we already have a solid mission and vision statement – however we need to re-energize and re-focus. The external world has changed since the original CCO application five years ago. This work can represent an effort to proactively manage the change. The work can be seen as a natural maturation of the organization and even part of the re-procurement process. While the effort was applauded it was noted that, to be successful, the relationship aspect of our work needs to be attended to as well. Chris shared briefly about a soon to be launched internal "service promise", i.e. standard expectations for response time. Board members expressed strong support for the concept.

9. New Business

No new business.

10. Adjourn

Meeting adjourned at 9:00am.

Next Board Meeting: Monday June 11, 2018

Respectfully Submitted,
Kay Metzger



Chris Ellertson, Secretary