

Trillium Community Health Plan Board of Directors October 9, 2017 **Minutes**  UO Riverfront Research Park 1800 Millrace Drive Eugene, Oregon 97403

Present: Dr. Mark Meyers, Chris Ellertson, Jody Cline, Rand O'Leary, Dr. Melissa Edwards, Dr. Rick Finkelstein, Craig Opperman, Gary Kemske, Dr. Thomas Wuest, Tara DaVee, Dr. Gary Brandt, Rick Yecny, Dr. Bruce Abel, David Mikula, Dr. David Duffey, Dr. Patrick Luedtke, Gustavo Balderas

Absent: Matthew Sinnott, Karen Gaffney

Staff: Elizabeth McCrary, Lisa Hynes, Rae Bauman, Nanette Woods, Justin Lyman, Lori Long, Denise Perez, Debi Farr, Lucy Zammarelli

1. Call to Order

Dr. Mark Meyers called the meeting to order at 7:04 a.m.

2. Consent Agenda

Dr. Mark Meyers presented the consent agenda, comprising the minutes of the Trillium Board of Directors' meeting from September 11, 2017.

Motion was made and seconded to approve the consent agenda as presented by Dr. Mark Meyers. The motion passed unanimously.

3. Transformation Plan Performance Analysis

Elizabeth McCrary shared the strategies for 2018 and activities expected to include items from 2017. Almost all of the items discussed in terms of transformation push are very reminiscent of topics Trillium has already been driving in previous Transformation Plans. There will be a more robust overview in October and after that meeting Elizabeth will be able to provide a full draft of the document from OHA. Question was raised whether this work would be done through the CAC and the Trillium Behavioral Health Staff as in the past. It was noted the Transformation Plan will be a collaborative effort going forward.

- Elizabeth will come back to share the 2017 closing status and tee up the plan for 2018 in the near future after the closing meeting with OHA.
- 4. Committee Priorities

Chris Ellertson reviewed the revised objectives and Committee Priorities with the Board and noted that he has asked the liaisons of each Committee to share and review expectations with each corresponding Committee Chair. Over and above the standard consent agenda, the Chairs will be asked to check in and bring a recommendation to the BOD and this will continue to be revised as the new transformation plan is in place.

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5. Operational Metrics- CCO CAHPS

Dr. Wuest provided a brief overview and update of the CAHPS process including what is reported and by what method. Questions were raised as to whether the information from the surveys can be broken out by clinic and whether or not it is broken out by rural and metro or by facilities. More questions arose as to how the clinics can access this information as an organization in order to improve member care and survey outcomes.

- Dr. Wuest will follow up with Miriam Herrmann in order to provide follow up to questions posed.
- Parity- Physical & Behavioral Health Yvette Stratton provided a brief overview of the Mental Health Parity Analysis for OHA.
  The analysis was a quantitative and non-quantitative treatment limitations analysis.
- 7. 2018 Revenue Update Justin Lyman provided a brief 2018 revenue update.
- Justin will work with Denise to schedule a review with the actuaries and to provide a webinar which will help explain what goes into the entire rates process so the Board can ask more detailed questions.
- 8. Re-Procurement process Chris Ellertson provided an update on the re-procurement process, which is being delayed for a year.
- > Lori Long will get the Governor's letter and a timeline out that Pat's team has put together.
- 9. Adjournment

The meeting was adjourned at 8:55 a.m.

Respectfully Submitted,

Denise Perez Executive Assistant

Chris Ellertson, Secretary