

# Trillium Community Health Plan **Board of Directors** November 10, 2014 Minutes

Present:

Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Dr. Bruce Abel, Ms. Wendy Apland, Dr. Gary

Brandt, Mr. Chad Campbell, Ms. Jody Cline, Dr. Melissa Edwards, Dr. Rick Finkelstein, Dr. Jim Ford, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Rand O'Leary, Mr. Craig Opperman, Mr. Marshall

Peter, Mr. Rick Yecny

Staff:

Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, Sr. VP

Provider Affairs; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr,

Dir. Govt. & Public Affairs; Mr. Dick Sabath, Compliance Officer

Guests:

Ms. Cathy Malos, Dir. Utilization Management; Ms. Kay Metzger, OHA Innovator

Agent; Ms. Sandra Reese, Administrator, Lower Umpqua Hospital District

Absent:

Ms. Nanette Woods, Assoc, VP HR

1. Call to Order

Ms. Gaffney called the meeting to order at 7:01 a.m. Introductions were made by all present.

2. Consent Agenda

Ms. Gaffney presented the consent agenda, comprising the minutes from the October 6, 2014 Trillium Executive Committee meeting and the October 13, 2014 Trillium Board of Directors meeting.

It was moved and seconded to approve the consent agenda as presented by Ms. Gaffney. The motion passed unanimously.

- 3. President's Report
  - EC Position—Chad Campbell, CEO, McKenzie-Willamette Medical Center It was moved and seconded to appoint Mr. Campbell as a member of the Trillium Executive Committee. The motion passed unanimously.

Ms. Gaffney thanked those who attended the recent Adverse Childhood Experience conference.

Dr. Wuest stated that the CEO search process remains on schedule. Approximately six finalists have been identified, of whom three or four will be interviewed on site.

- CEO Report
  - Conflict-of-Interest Forms

Mr. Coplin reminded the Board to complete and return the forms.

Company Report

Mr. Coplin provided an overview of Trillium accomplishments in the past year, including strong BH integration, Buckley House detox services, complex case management, health equity efforts and relationships with State government. Ongoing items being addressed include access to care, quality measures, NCQA, and star ratings.



### 5. Finance Committee Report

Financial Report

Mr. Cole distributed and reviewed the financials as of September 30, 2014. Trillium's current risk-based capital (RBC) reserves stand at 226%, above the State-mandated minimum of 200%.

2015 Budget Status

As in past years, the Trillium Finance Committee will review a draft budget in December and a final budget in January for projected approval by this body in January.

New Clinic Update

Assuming Trillium reopens in January 2015 to physical health, Mr. Cole projects 7,000-8,000 additional such members, plus 2015 membership growth in Lane County of 10,000-15,000 members. Three entities including Trillium are considering opening a clinic by 7/1/15 for 5,000-10,000 members to meet this anticipated demand in part. Opening (a) new clinic(s) in 2015 is likely to meet some, but not all, of the anticipated additional growth in membership. Trillium can inform the State of its maximum ability to provide PCP coverage.

- 6. Advisory Council Reports
  - CAC Monthly Update
     Mr. Gill summarized the written report of October.
  - RAC Monthly Update
     Mr. Yecny stated that the Community Conversation in Florence supplanted the monthly RAC meeting.
  - CAP Monthly Update
     Dr. Meyers summarized the minutes of October 9.
- 7. Public Health, Government and Public Affairs Report
  - Legislative Update

Ms. Farr described the results of the recent election. She is now a registered State lobbyist. The Agate Board approved post-election campaign contributions to the local delegation.

Immunization Campaign

Trillium and Lane County are cosponsoring a flu immunization campaign with the goal of 50% participation countywide, up from 38% last year. Dr. Luedtke noted that the combined inpatient and outpatient direct cost of flu in Lane County is ≈\$15 million, so meeting the goal will bring financial benefit to the county.

Healthy Food in Schools Summit Meeting
 Dr. Kincade, Mr. Gill and Ms. Gaffney described the meeting, which included
 discussion of school gardens, the marketing of nutrition education and the role of
 school-based health centers. The program has done well considering its limited
 funding. The CHIP is addressing obesity, and BMI surveillance is taking place in
 schools. The Hispanic population should not be slighted in this regard.

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### 8. Operations

Prior Authorizations (PAs)

Ms. Malos described changes to PAs, including streamlining the pharmacy and medical/surgical lists, with DME to follow. Changes also affect MRIs, CTs, and physical and occupational therapy. PAs may now be submitted via the provider portal. Training sessions on these changes are underway.

Medical Director Update
 Drs. Kristi Seidel and Coleen Connolly are now Trillium-employed medical
 directors. The position of Chief Medical Officer, and the possible relationship of
 each of them to it, will be evaluated in several months' time.

## 9. Administrative Report

OHP Member Capacity & Access Update Ms. Conley distributed and discussed the document, "OHP members as of 11/10/14." Due to six months' worth of redeterminations, as of 10/31/14 membership dropped by 7,000, including 3,200 children, but many of those members are or will be reapplying within the 90-day window to do so. Application assistors are available. Members with ph/mh/dh coverage decreased by ≈5,500 in the past month; those with mh/dh coverage decreased by ≈500. To reduce future disenrollment "churn," Trillium will be sending advance notices to members at risk of disenrollment. The State will catch up with its redetermination backlog in March 2015.

Cover Oregon Update
 Open enrollment through the federal exchange begins on November 15, although
 the State will continue to accept handwritten applications. Persons formerly
 eligible under Cover Oregon must reapply. People may use the federal exchange
 to determine their OHP eligibility.

Transformation Plan Update

There was extended discussion surrounding the health equity-related action steps of the plan, including having certified medical interpreters, and to what committees, such as CAC and/or CAP, matters related to health equity might be taken. These issues will be advanced at the next Board meeting.

Ms. Conley requested formal approval of the proposed changes of timelines listed in section "Social Determinants of Health (TC6)" of the Transformation Action Plan Timeline, 11/10/14.

It was moved and seconded to accept the proposed changes of timelines as listed in section "Social Determinants of Health (TC6)" of the Transformation Action Plan Timeline, 11/10/14. The motion passed unanimously.

#### Provider Relations

Lower Umpqua Hospital District Mr. Connolly stated that Trillium has received several community-based letters of support for the transfer of LUHD to Trillium. A phone conference with OHA has been scheduled to discuss OHA's criteria and timeline for decision. A cutover date of 1/1/15 is preferred; the required 30-day notice thereof to residents would require an OHA decision by early December. Sen. Roblan is aware of the possible transfer. The number of Reedsport patients who use Bay Area Hospital

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as opposed to PeaceHarbor Hospital or PeaceHealth Medical Center is being determined.

Credentialing Changes Staff have been hired, processes streamlined and a mid-month review committee organized in order to reduce the time to credentialing from 45 to the goal of 15 days. Fees will be collected quarterly. Mr. Connolly described the current effort to (re)credential BH providers to NCQA standards.

The meeting adjourned at 8:53 a.m.

Respectfully Submitted,

Joseph Fancher **Executive Assistant**