

P.O. Box 11756 Eugene, Oregon 97440-3956

Trillium Community Health Plan Board of Directors September 8, 2014 Minutes

Present:

Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin,

Secretary; Mr. David Cole, Treasurer; Dr. Bruce Abel, Ms. Wendy Apland,

Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Rand O'Leary, Mr. Craig Opperman,

Mr. Marshall Peter, Mr. Rick Yecny (on the phone)

Staff:

Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, Sr. VP

Provider Affairs; Ms. Lucy Zammarelli, Program Supervisor Behavioral Health;

Ms. Debi Farr, Director of Government & Public Affairs; Mr. Dick Sabath,

Compliance Officer; Ms. Nanette Woods, Assoc. VP HR

Guests:

None

Absent:

Ms. Jody Cline; Ms. Tara DaVee; Ms. Kay Metzger, OHA Innovator Agent

1. Call to Order

Dr. Wuest called the meeting to order at 7:00 a.m.

Consent Agenda

Dr. Wuest presented the consent agenda comprising the minutes from the July 7, 2014 Executive Committee meeting and the July 14, 2014 Trillium Board of Directors meeting.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

Dr. Wuest introduced Mr. Rand O'Leary, Chief Administrative Officer of RiverBend Medical Center, as a new Trillium Board of Directors member.

Mr. Coplin reported that he and Dr. Finkelstein met last week with the Governor and other CEOs of the CCOs. Dr. Finkelstein updated the Board on the discussion, specifically regarding the burden of paperwork and documentation the state is requiring from the Behavioral Healthcare providers.

Dr. Finkelstein will attend the 2014 Coordinated Care Model Summit in Portland on Dec. 3–4, sponsored by the Oregon Health Authority.

CEO Succession Plan Overview

Dr. Wuest updated the committee on the search for a CEO successor. Witt Kieffer, an Executive Recruiting firm based in Irvine, California, was engaged to conduct the search. They have contacted a number of healthcare and insurance executives on the West Coast for possible consideration.

- 4. Finance Committee Report
 - Financial Report

Mr. Cole distributed and reviewed the financials as of July 31, 2014.

Mr. Cole updated the Board on the status of the ACA Tax. The State indicated that they are responsible to pay the Tax, and also the taxes associated with the



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Tax including state or federal taxes. Mr. Cole reported that the \$2 million reserved as a liability against the potential payment for the ACA Tax will be adjusted. Trillium will return 80% of the withhold to the providers for the 2013 Medicare contract.

- Quality Pool Performance Results This was not discussed.
- Access-to-Care Program (4-point Plan) Update
 Trillium assigned 1,700 adult OHP members in July and August, due in part to
 the \$10 pmpm bonus for new member assignments. Trillium has started payment
 distribution to clinics that were awarded grants for their RFPs. Mr. Cole stated
 that the clinics participating are: Springfield Family Physicians (\$250,000 for
 2,500 additional members), McKenzie Family Practice, (\$50,000 for 500
 additional members), Orchid Health Collective, Oakridge (\$45,000 for 450
 additional members), and Portland Integrated Health (PIH). To date, Springfield
 Family Physicians have taken on half of their 2,500 members; the rest should
 occur in October. McKenzie Family Practice has taken on all of their 500
 members. Orchid Health Collective received an installment of \$15,000 to assist
 with their practice costs; they expect to start taking members in the next month.
 The PIH contract is very close to being finalized; they potentially will receive
 \$150,000 for 1,500 members. All 12,000 unassigned members should be
 assigned by October.

In response to a question on immunizations from Mr. Coplin, Dr. Luedtke shared with the committee that this year has the potential to be a very active flu season, and as many people as possible should get vaccinated. Dr. Luedtke offered to give a presentation to the Board on immunizations.

- 5. Advisory Council Reports
 - CAC Monthly Update
 Mr. Gill summarized the written report of July 28. Mr. L.M. Reese will be resigning his position on the CAC.
 - RAC Monthly Update
 Mr. Yecny summarized the written report of July 11. Mr. Yecny reported that the
 RAC is sponsoring a Trillium Community Conversation in Florence on Thursday,
 October 9, 5:00–7:00 p.m.
 - CAP Monthly Update
 Dr. Meyers summarized the minutes of July 10.
- 6. Communications Report
 - Sovaldi (Regulatory Update)
 Ms. Farr updated the Board on the Hepatitis C drug, Sovaldi. The decision on when to approve the prescription of the drug is still up to the CCOs. The cost of Sovaldi is about \$1,000 per pill. Governor Kitzhaber is in conversations with California and Washington to possibly form a purchasing coalition for "blockbuster drugs." A legislative informational hearing is scheduled at the State next week.



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7. Operations

- CHC Clinic Opening
 Ms. Gaffney reported that the CHC Clinic, Brookside, opened in August.
- BH/PH Integration Project Update
 Dr. Abel announced that the BH/PH Integration Project has been launched. All
 eight proposals chosen from the RFP process, four BH/PC and four PC/BH, are
 to be funded. Several community partnership building training meetings have
 been held with plans for additional training in the future.
- Child & Adolescent Needs and Strengths (CANS) Integration
 Management of this program was transferred from the State to CCOs on July 1,
 2014. In Lane County the transition went smoothly due to our effective
 partnership with providers.
- Detox Center Update
 Dr. Abel gave a brief overview of the history of Buckley House. About a year ago
 it was in crisis. The detox program was stabilized by grants from Trillium,
 PeaceHealth and Lane County. Buckley House has improved its program and
 appears to be a more stable resource for our community.
- ShelterCare Royal Avenue Program
 The ShelterCare Royal Avenue Program is a respite crisis resolution program
 that serves people with serious mental health illness. The program closure was
 precipitated when the State reduced funding to the counties for programs that
 serve indigent populations on the premise that most of these people would now
 qualify for OHP. Trillium has continued to pay for services at Royal Avenue as in
 the past, but the number of Trillium members needing services there has not
 increased. Mr. Cole shared that he and Ms. Wendy Apland met last week with
 Susan Ban, ShelterCare Director, to better understand the issue.
- NCQA Dr. Korjenek distributed information on the NCQA. She discussed the status of Trillium for accreditation. Trillium was awarded temporary approval following the document review phase of NCQA. In September the implementation phase of NCQA begins. All policies and procedures that were written in the first phase must be put into place for every applicable department in the company.
- Community Health Workers
 The Community Health Workers item was not discussed. Dr. Korjenek opted instead to discuss Metrics and Incentive Fund. The Incentive Fund/Quality Bonus Pool from the State for 2014-2015 is \$12 million. Dr. Korjenek distributed information on the incentive for each association and the clinics within the association. She shared data on the Medicare Stars. She announced that Trillium hired a Performance Metrics Coordinator, Mr. Donald Garrett.
- 8. Chief Administrative Officer Report
 - Transformation Plan Action Plan Timeline Update
 Ms. Conley updated the Board on the Transformation Plan. The plan will be updated again next month.



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DCO Integration Update

Mr. Jim Conley reported Trillium has an enrollment of 91,000 members for Oregon Health Plan Oral Health. There are 2,000 members to be assigned; the DCOs are working on expanding clinic access in the area. There is an effort underway for CCOs to coordinate oversight efforts of the DCO clinics for delegated credentialing, compliance, and quality. Trillium was one of three CCOs chosen by the Oregon Health Authority to develop a plan on how this oversight will be accomplished. Trillium hired a dental consultant, Dr. Shaun Benson, OHSU, to assist with appeals and hearings.

Cover Oregon/PEBB Updates

Ms. Conley reported that the Cover Oregon rate filing objections have been resolved with the Oregon Insurance Division. The medical plan will only be offered in Lane County for 2015. Staff members are meeting with broker groups around the state to expand the dental Plan for 2015. Work is continuing on Cover Oregon connectivity with the Federal Exchange.

PEBB open enrollment begins on October 1, 2014. PEBB enrollment meetings have begun and Trillium is sending representatives to these meetings. PEBB members received plan introduction mailers which included Trillium marketing materials. Implementation is continuing internally.

- OHP Member Capacity & Access Update
 Ms. Conley updated the Board on the OHP enrollment and redetermination
 processes. Currently our unassigned members are 5,229 and our total
 membership is 90,995.
- 9. Compliance

Dr. Wuest reminded everyone to review the 2014 Security Training CD prepared for Board Members.

The meeting adjourned at 9:00 a.m.

Respectfully Submitted, Lynn Rardin Executive Assistant

Terry W. Coplin, Secretary